Mission
Provide facilities, programs and services to support and promote learning, leadership, and life skill development.

Vision
Contribute to student retention and satisfaction of customers by maintaining and managing facilities that make educational/professional development more intentional and promote sustainability on campus.

Scope of Service
- 4500 events are hosted in the Havener Center each year with over 500,000 patrons
- 15,000 requests for campus facilities are processed each year
- 12,500 meals are served each week
- 1,200 parents opted into receiving communication from Parent & Family Advocacy twice a week

Core Functions
- Manage Havener Center operations and other student facilities
- Assign and approve space for student, campus and community events
- Coordinate Division External Relations Programs
  - Parent & Family Advocacy programs
  - Division Marketing, web and print
  - Meetings, Camps, and Conferences
  - Ombudsman services
- Manage the Miner Golf Course
- Coordinate Student Affairs Facilities maintenance
  - Havener Center
  - Residence Halls
  - Student Health Complex
  - Auxiliary Services
- Provide Student Affairs Department Support
  - Payroll Services
  - Procurement
  - Maintenance
  - Renovation and Construction
  - Recycling and sustainability

Contract Management
The following Student Services and Operations are outsourced to provide both quality and efficient service:
- Dining Services (Chartwells)
- Einstein Bros. Bagels
- Starbucks
- Bookstore (University of Missouri)
- Vending (Beverages and Snacks)
- Utilities (Natural Gas)
- Cable Television
- Maintenance

Newest Facility:
Miner Village
- 240 apartments
- 2 and 4 bedroom options
- 10 minute walk to campus

Amenities include full-sized beds, full kitchens, washers and dryers, and a clubhouse that offers a pool table, media room, common kitchen, study center and fitness room.