CDSW ASSESSMENT PLAN
2012-2013

I. Counseling
   A. Continue demographic (Tier 1), satisfaction (Tier 2), and learning outcome (Tier 3) data collection and reporting.
   B. Amend learning outcome items to achieve uniformity with presently evolving departmental strategic plan.
      1. Potential reduction in satisfaction items to maintain brevity of survey.
   C. Address survey response rate as deemed necessary (22.20% for FS 2011, 33.33% for SP 2012; 39.80% maximum over last 6 semesters).

II. Disability Support Services
   A. Continue demographic (Tier 1), satisfaction (Tier 2), and learning outcome (Tier 3) data collection and reporting.
   B. Dovetail satisfaction and learning outcome items in a single, coherent survey (FS 2012).
   C. Amend learning outcome items to achieve uniformity with presently evolving departmental strategic plan.
   D. Coordinate with DSS staff to insure consistent survey administration each semester.
   E. Address survey response rate (<10.00% for SP 2012).

III. Student Wellness
   A. Continue demographic (Tier 1) data collection and reporting.
      1. Redress how Students Reached per Awareness Campaign was indexed by previous personnel.
   B. Coordinate with SW staff to develop consistent and manageable satisfaction (Tier 2) data collection and reporting.