SHS Assessment Team members include: Laurie Sewell, Diane Hunt, Health Educator, and Dr. Goodman.

The goal of the team is to develop and implement data tracking mechanisms for collection of department specific data.

This data will be available to the Division of Student Affairs Assessment Team and other reporting bodies. The information will be utilized to assist in making departmental decisions for at least:

- Capital resource allocation
- Human resource management
- Quality management
- Review effectiveness of services and programs

Analysis and reporting of data will occur on the three levels suggested by the Division.

Level 1: Occurrence type data

Level 2: Customer feedback/satisfaction
  - Quality indicators

Level 3: Contribution to student learning

Level 1 Data Types

Numbers and types of services
- E&M Numbers (recorded by level of service) (99211, 99212, 99213, 99214)
- New visit (first visit and first academic year visit) (99201 and 99203)
- Follow-up same problem visits, (V67.9)
- Travel related services
- Athletics related services
- Nondomestic student visits
- Well Woman visits (WW) (V72.31, V73.81)
- STD visits (V65.45)
- Sports physical (V70.3)
- Routine physicals (V70.0)
- Psychiatric (90804 90806)
Additional services will be tracked through CPT codes and include:

Laboratory testing done in clinic:
36415, 81002, 87880, 86580, 81025,
89248, 86308, 87804, 87210, 19453,
STI BLD, STU UA

Office Procedures:
93784, 96119, 17110, 90901, 93000,
10120, 65235, 10060, 96360, 11730,
94640, 69210, 11400, 95115, 95117

Diagnoses codes will be collected to determine the types of services being provided. This information will assist in human resource management and financial decisions. This will be also valuable in determining the scope of services, and will be compared to national service trends through the American College Health Association.

Standard ICD 9 data will be collected with each encounter.
Transition to ICD10 is expected to occur in mid 2013 (unless delayed by WHO and AMA)

Level II Data Types

Quality Measures:
Quality projects are being considered in the following areas:
Asthma diagnoses with peak flow and pulse ox reading
URI treatment without antibiotics
Recurrent UTI with UA C&S

Satisfaction Surveys

Student Surveys
SHS is planning a per semester survey to occur after the 2nd week of classes and before the 12th week of each semester.

Interdepartmental surveys. This will measure service satisfaction.
A system of interdepartmental feedback is being developed.
Level III  Data Types

Project for 2012-2013:  Concussion Self-Management Learning Outcome

Head injuries management is chosen as the 2012-2013 area of assessment for learning outcomes. An initial visit or first follow up visit, and end of care assessment tool will be in place for the fall 2012 semester. The goal is to assess learning from participation in the Head Injury Management Program. Specific learning areas include: second impact syndrome and return to play decisions.